



Communication – Unit 3

Activity 6: Conflict Cue Cards

ACTION

There are three situations, each with cue cards for two characters.

Copy/print one copy for every pair of students. Consider copying/printing a sheet for yourself as reference.



Situation 1 – Character A

You have been incredibly busy. It seems like a string of bad luck has affected your household – little things like your parent getting a flat tyre, having heaps of homework, and feeling a bit off colour. Last Friday night you were supposed to catch up with Character B to see a movie but you forgot all about it. Now they're all huffy and it's annoying.

Situation 2 – Character A

You have been a customer of this fruit shop for many years. Two things happened yesterday that really annoyed you, and now you're back to complain. Firstly, you were overcharged \$8.60. Secondly, all the avocados you bought were brown inside and totally inedible. They had better do something or you'll shop elsewhere.

Situation 3 – Character A

You are the parent of Character B. You are worried because school is getting harder and Character B's marks are steadily declining – they're not terrible, but you know that he/she just needs to make more time for schoolwork. The upcoming holidays are a good time to make up some study. You have refused permission for him/her to go camping.

Situation 1 – Character B

You have been working hard at your part-time job after school because you think this could begin a good career for you. Between that and homework, you haven't had much time off for fun. So you took the night off work so you and Character A could go to the movies ... and you ended up standing there waiting for them like a dope. He/she never showed up.

Situation 2 – Character B

You are the part-time manager of this small, independent fruit shop. You have worked here for years and the owner trusts you to make decisions. Some of the new staff are not terribly good at making change or handling the fruit – you've already had to speak with them. You are worried because there is a big supermarket opening up the road soon and this shop may shut.

Situation 3 – Character B

Character A is your parent. You have been really stressed about school because your marks aren't improving despite applying yourself harder than ever. The coming holidays would have been a great time to blow off steam with a camping trip before knuckling down for a big push next semester. But now Character A has refused to let you go.